



CUSTOMER SATISFACTION GUARANTEE

AWEGOO Customer Satisfaction Guarantee: Although AWEGOO is often not an “authorized” re-seller of all the products it sells and is often not affiliated with the manufacturers or brands of the products it sells, AWEGOO stands behind all of the products it sells, because the products AWEGOO sells are genuine and authentic. Because AWEGOO only sells genuine and authentic products, AWEGOO offers its customers a 100% satisfaction guarantee. To ensure 100% customer satisfaction, AWEGOO is committed to and strictly complies with its return policy, which offers replacement products to its customers (subject to product availability), or a full refund (less return shipping costs), at the customer’s option.

Because AWEGOO is an independent re-seller, AWEGOO is able to offer the products it sells at the most competitive prices, resulting in substantial cost-savings passed directly to AWEGOO’s customers. AWEGOO prides itself in being a trusted, internet-based retailer that its customers can rely on for quality products at reasonable prices. AWEGOO’s commitment to 100% customer satisfaction is unparalleled, which is why AWEGOO offers its customers a best-in-class Warranty Program to all of its customers on all products sold by AWEGOO. In the event an AWEGOO customer believes that a product purchased from AWEGOO has a defective condition and/or malfunctioning issue, AWEGOO’s customers can rest assured AWEGOO will work with its customers to ensure issues are resolved in accordance with AWEGOO’s Warranty Program.